Kismet Holistic Canine Therapies

Terms and Conditions

1. You confirm that you are the legal owner of the dog and that all information provided is to the best of your knowledge, correct, relevant and up to date.
2. Each dog treated with Massage Therapy by Kismet Holistic Canine Therapies requires a signed and dated Veterinary Consent form. Kismet Holistic Canine Therapies reserves the right to refuse treatment to any dog that is deemed unsuitable for massage or conditioning or does not have the correct Veterinary Consent for massage therapy.
3. Whilst Kismet Holistic Canine Therapies will treat each dog with care and consideration during each massage session, all dogs receive treatment at the owner's risk.
4. Under the General Data Protection Regulation 2018, any personal data held by Kismet Holistic Canine Therapies, will consist of Dog's name, Owner's name, Address, Contact Details including telephone number and email address, any information provided by your Vet, and information relevant to each massage therapy session. This information will be stored securely for seven years and will only be available to Kismet Holistic Canine Therapies, the dog's owner upon request, and the Vet involved in the dog's care.
5. You agree to provide at least 48 hours' notice if you wish to cancel the appointment.
6. Payment for Massage Treatments or Conditioning Sessions will be made by Cash or BACs at the end of each session.
7. You agree to advise Kismet Holistic Canine Therapies should your Vet state that Canine Massage or Conditioning Sessions should cease at any time.
8. You agree to notify Kismet Holistic Canine Therapies of any changes in your dog's health, condition, or behaviour. Including, but not limited to:
    a. Infectious or contagious diseases
    b. Open wounds
    c. Sickness or Diarrhoea
    d. An Epileptic episode within the last six months
    e. A recent injury
    f. Pregnancy
    g. In season
9. You agree to notify Kismet Holistic Canine Therapies if your dog is on medication, treatment, or supplements within the last two weeks, including but not limited to:
    a. Vaccinations
    b. Flea, Tick or Parasite treatments
    c. Topical cream/lotion treatments for skin conditions
    d. Herbal treatments
10. You agree that your dog will be in a clean state for each session and fully dry. This is so that the Therapists hands can move freely through your dog's coat.

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11. You confirm that you will inform Kismet Holistic Canine Therapies if your dog has ever displayed any aggressive behaviours to include, but not limited to
    a. Biting
    b. Scratching
    c. Jumping up
    d. Guarding
12. Kismet Holistic Canine Therapies reserves the right to stop Treatment or Conditioning Sessions at any time if your dog is unwell, distressed, requires a referral back to your Vet, becomes aggressive, or is no longer benefitting from the therapy.
13. You give consent for the dog to wear a muzzle should it be deemed that this would be appropriate following a risk assessment of behaviour. You can withdraw this consent at any time during treatment on the understanding that this may result in the treatment being stopped.
14. You confirm that your dog has not had a meal at least 2 hours prior to each session.
15. You agree that no videos will be taken prior to, during, or following the massage therapy or conditioning session without prior consent of Kismet Holistic Canine Therapies.
16. You give consent that any images taken and shared on Social Media by yourselves can be used by Kismet Holistic Canine Therapies for marketing purposes.
17. You agree to immediately remove any images shared on Social Media should Kismet Holistic Canine Therapies request such action.
18. You agree that in the unlikely event that emergency first aid treatment is required by your dog, that Kismet Holistic Canine Therapies can provide said treatment as a Certified Emergency Canine First Aider.
19. You agree that exercises provided by Emma Butler (Kismet Holistic Canine Therapies) is for canine conditioning only. You agree that any exercises given are to do with your dog only. It is strictly requested that you do not pass these exercises on to anyone else for them to use with their dogs.
20. You accept that passing these exercises to dogs who have not been assessed by Kismet Holistic Canine Therapies can cause injury and pain to other dogs
21. It is not stated or implied that any of the practices or techniques derived/learnt from Kismet Holistic Canine Therapies are in any way for rehabilitation from injury or surgery. These exercises are not designed to replace veterinary medicine in any shape or form, nor animal physiotherapy or any other therapeutic discipline
22. You agree that any participation in the Canine Conditioning activities and the use of any equipment related to such activities are your own choice and responsibility. You agree that any accidents, forces of nature, the nature of the dog or other causes, however unlikely, that may result in risks and dangers both obvious and non-obvious are accepted by yourselves.
23. You agree to release from Liability and waive any right of recovery for any injury to yourself or for your dogs or damage to your property the named individuals and organisation unless said injury or damage is the result of gross and wilful negligence of said individual or organisation